

Paper Sailors Rock Pty Ltd
ABN 9064116132

Terms and Conditions

This website is owned and operated by Paper Sailors Rock Pty Ltd (Paper Sailors Rock). These Terms set forth the terms and conditions under which you may use our website and services as offered by us. This website offers visitors sailing adventures and sail training (both theory and practical), hereby referred to as services. By accessing or using the website of our service, you approve that you have read, understood, and agree to be bound by these Terms.

Customer is hereby referred to as the person making the booking, that is you.

Who can use this website

In order to use our website and/or receive our services, you must be at least 18 years of age and possess the legal authority, right and freedom to enter into these Terms as a binding Agreement. If you book for another person or persons you are confirming that you have the authority to accept these booking conditions on their behalf.

Bookings

To take part in any services provided by Paper Sailors Rock, please make direct contact with Paper Sailors Rock via mobile telephone, email or online booking inquiry.

Once a booking has been taken, a booking form will be emailed to you which will require you to complete personal information including your medical information and personal details including diet, fitness and sailing experience. You will also be required to sign a Waiver Form.

A 50 % deposit is required when the booking form is submitted.

When you book with Paper Sailors Rock or pay a deposit in Australian Dollars (AUD), you are making a Contract with Paper Sailors Rock Pty Ltd to be construed under the laws of New South Wales.

Information given by you in the booking form and by Paper Sailors Rock in an acceptance email forms part of our contract.

Paper Sailors Rock reserves the right to make such changes to the advertised program as are necessary due to unavoidable circumstances.

Payment

To secure a booking you need to pay a 50% deposit when submitting the booking form.

The balance of fees is payable 30 days before your start date.

Inclusions

Your payment includes all meals aboard, wine and beer (up to 2 standard drinks per night) from the date of departure, accommodation aboard. All bedding and linen is provided. Personal Flotation Devices and tethers are provided.

The price excludes air fares, meals and alcohol ashore and accommodation ashore.

A What to Bring List will be emailed to you.

Insurance

You are recommended to have travel insurance to cover changes/cancellations of flights, medical cover or any other unavoidable causes.

You are required to hold medical insurance for the period of the sailing services unless you are entitled to unlimited medical treatment by virtue of your residency status.

Acceptance of Risk

When you book in for any of the services offered by Paper Sailors Rock , you agree that you understand Paper Sailors Rock operate in unpredictable outdoor environments. As a participant, you agree to accept the inherent risks and dangers associated with any activity in which you participate with Paper Sailors Rock and the accompanying risk of injury, death or property loss or damage.

Paper Sailors Rock excludes liability for death or physical or mental injury to the customer howsoever caused arising from or in connection with the delivery of services under this agreement.

The customer acknowledges and accepts that sailing carries inherent risks such as those arising from physical exertion, slips and falls, adverse weather conditions, equipment failure, remoteness from medical services.

You agree to defend, indemnify Paper Sailors Rock, its Directors, Master of the sailing vessel and her crew, harmless from and against any claims, liabilities, damages, losses, and expenses, including, without limitation, reasonable legal and accounting fees, arising out of or in any way connected with your access to or use of the services or your breach of the Contract.

You must at all times, notify the Master of the vessel if you feel unwell or are injured so Paper Sailors Rock can take appropriate action to care for you.

Authority

The decision of the Master of the vessel is final on all matters likely to affect the safety or well-being of passenger or crew participating in Paper Sailors Rock services.

If you fail to comply with a decision made by the Master of the vessel, or interfere with the well-being of all aboard, the Master will direct you to leave the vessel at the nearest safe port, with no right of refund.

Smoking

All Paper Sailors Rock services are non smoking. There is no smoking allowed aboard the sailing vessel Fika.

Alcohol

No alcohol is to be consumed whilst sailing and whilst on a coastal passage. The Master of the vessel will decide when it is safe for the consumption of alcohol by passengers. Alcohol will be served responsibly and the Master of the Vessel has the right to cease the serving of alcohol to an individual passenger to ensure the safety of all aboard the vessel.

Illicit Drugs

No illicit drugs or medication are to be consumed by any passengers taking part in Paper Sailors Rock services.

Flexibility

Whilst all efforts will be made to ensure departure and arrival dates are as accurate as possible, given the unpredictable nature of sailing due to weather events and wind direction, it is recommended to book flights which offer flexibility to change dates and times.

It is recommended to book flights at least 24 hours after the expected arrival of the vessel at your destination port and to book a flight after 1500 on the day of your flight.

Cancellation by you

COVID- 19 *If you need to cancel due to Covid-19 travel and border restrictions, a credit will be provided to use with Paper Sailors Rock.*

When you book with Paper Sailors Rock, we will make every endeavour to accommodate your booking requests including rescheduling. We request early communication so that we are able to assist. In the first instance, rescheduling or a credit will be offered until 7 days before the event. However, it must be considered that there is much work to prepare for a voyage or event. In the event that cancellation is the only alternative the following charges apply:

If you cancel with 30-60 days notice, a 90% refund will be provided

If you cancel with 14-30 days notice, a 70% refund will be provided

If you cancel with 7-14 days notice, a 30% refund will be provided

If you cancel with 0-7 days notice, no refund will be provided

Cancellation by us (including Force Majeure)

*In the unlikely event of a cancellation by Paper Sailors Rock, the customer will be offered an alternative service and rescheduling **or** a full refund will be made and Paper Sailors Rock will not be liable for any consequential loss or damage.*

Waiver Forms

Prior to the commencement of any Paper Sailors Rock services, you will be required to sign a waiver form. If there is a change in any of the information you have supplied when you made a booking, including on the Paper Sailors Rock Waiver, please notify us immediately.